



Vodacom Environmental Policy

1. Scope

Vodacom Group Limited understands that, by providing and maintaining a communications network infrastructure and services to meet the needs of clients, includes accepting responsibility for the environmental impacts associated with the company's activities, products and services. We will, as far as reasonably practical, undertake to safeguard employees, the public and the environment against harm that may arise from activities related to our business.

The scope of the Environmental management system is for the purposes of ISO 14001:2015 certification which includes governance, implementation monitoring, maintenance, and improvement processes (Vodacom Group Ltd.). Certification will be at the Head Office Facility and excludes Vodacom retail, franchised retail stores and cellular handsets, accessories and any other product sold by Vodacom who shall implement an ISO 14001:2015 aligned management system.

2. Policy

We are committed to ensure:

- The protection of the environment through practicing an environmental duty of care by the prevention of pollution and minimizing waste via the application of the waste principles to reduce, re-use and recycle principles wherever practicable and ensuring unavoidable waste is disposed of responsibly.
- Complying with the applicable compliance obligations, legal and other requirements, codes of best practice and standards to which we subscribe.
- Providing a framework for continual environmental improvement, allowing for the adoption of new ideas and innovation.
- Regular monitoring and auditing of the environmental management system for improving environmental performance.
- Correct non-conformities identified during regular monitoring and auditing.
- Reporting and communicating our environmental performance; and
- Exploring opportunities to reduce greenhouse gases through the incorporation of energy efficient design criteria into new services, buildings, and equipment.
- Working in partnership to share knowledge, setting standards, and improving environmental performance in the value chain where applicable, through:
 - Managing, designing, siting and constructing operational facilities with the aim of minimizing adverse impacts on the aesthetic, social, biophysical, cultural and historical environment.
 - Managing environmental issues as an integral part of the job and establishing systems that allow for training and establishment of responsibility and accountability for environmental performance.
 - Maintaining stakeholder confidence in the environmental management of our operations by being open and responsive to the legitimate concerns of customers, business partners, franchise stores, members of the public regulators

Shameel Joosup
Chief Executive Officer

20/05/2023
Date

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